

Bunbury Aldersey CE Primary School

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Executive Headteacher: Mrs Fiona Todd

Principal: Mrs Nicola Badger

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22nd November 2019

Dear Parent/Carer,

SIMs Parent App

I am pleased to announce that we have a new, secure, convenient way for you to access, review and request changes to the data we hold for both you and your children within school, directly from your phone. This new system will replace the old paper system, whereby your own and your child's data was sent home for you to check/amend sign and return. Following new regulations on how we are able to hold and transfer data, this old system is no longer compliant with the General Data Protection Regulation (GDPR) 2018. Therefore, from **Monday 25th November 2019**, you will be able to securely access the new Parent Sims App and website at your own convenience via your smartphone, tablet or PC – anytime, anywhere. Once you receive your activation email and you have followed the steps below. Please either confirm via the app/website if there are no changes to be made to the data collection held, or amend and submit your changes. Once this has been processed, you will be able to make further amendments as and when needed throughout the school year, keeping us up to date with your contact details.

What you will find in Parent Sims App:

- School term, inset dates and contact details available at the click of a button
- Access to update your contact details, so we always have the most up-to-date information in case of emergency
- Request changes to other data currently held, such as parental consents or dietary needs. *Please note, all medical conditions held on our system will not be available for you to view. If you wish add a medical note which we are not already aware of, please use the medical conditions tab and add your comment in 'other medical conditions' and we will update our records.*
- If you have more than one child in school, you will have access to each child's information, from the same app.

Getting started with the SIMS Parent

1. We will be sending you an activation email to your email address, currently held on our system. Simply click on the link from your tablet, PC or smartphone to activate your account. If you do not receive an email, please inform the school office.
2. You can then securely login using your normal Facebook, Twitter, Google or Microsoft username and password.
3. From your smartphone or tablet, download the app from the Google Play or Apple App store – please search for SIMS Parent.
4. From a PC or Windows phone, login online at www.sims-parent.co.uk

Please note that your activation email is unique to you and should not be used by anyone else. If you require an additional login then please contact admin. **Your activation email will expire after 14 days if it is not used, please contact the school office if you require a replacement after this date.**

Other School Apps Available

T2P - We recommend you download the teacher2parents App (T2P). This will conveniently store all texts received from School in one place. Texts can often be sent from 2 different numbers, so the App will help to eliminate messages from being overlooked or missed.



School Spider - We recommend you download our school website App, School Spider. This is a 'lite' version compared to the school website but is easily accessible, enabling you to book parent evening appointments, after school activities/clubs and complete permissions forms for sporting events etc.

As with any new system, teething problems may occur. If you do encounter difficulties, please contact Mrs Waring in the school office who will be happy to help.

Thank you for your continued support.

N M Badger
Principal